Control Tribes

Speed & Control

Jonathan Smart @jonsmart DA Day, 15th May 2018
Barclays moves, lends, invests and protects money for customers and clients worldwide

328 years old, founded 1690
80,000 employees in 40 countries, 29,000 in Technology
Annual revenue ~£20bn (US$26bn)
48m customers
30% of the annual UK GDP processed every day, ~£600 billion per day
Meet a financial need for almost 50% of adults in the UK
£1 in every £3 spent is through Barclaycard
Operating in the most regulated industry
Speed & Control (GRC)
Cows in the Meadow Game

Draw a beautiful summer meadow with blue and red flowers in green grass, some cows and birds under a shining sun
Secondary Roles

Team Lead, Product Owner, Team Member, Architecture Owner

Stakeholder

Team Roles

Primary Roles

Secondary Roles

Specialist, Independent Tester, Domain Expert, Technical Expert, Integrator
Control Tribes

From

- e.g. InfoSec
- Data Privacy
- Fraud

To

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#DADay2018
Control Tribes

From ➔ To

Aligned by role ➔ Multi-disciplinary, Value Stream
Early & Late Engagement ➔ Early & Often Engagement
Time-sliced ➔ Long lived, by Value Stream
Engagement via email ➔ Engagement health andon cord
Contract ➔ Conversation
Linear Project ➔ Quarterly Business Outcomes
Lean Control Process

Business Outcomes
- Identify and prioritise

Product team
- M:1

Control tribe
- & Control Subject Matter Experts

- Identify risk
- Assess risk
- Mitigate risk
- Evolve the product
- Get feedback
- Validate continuously

Product releases

Engage

Validate

Continuous delivery

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#DADay2018
Lean Control Tool

People ➔ Process ➔ Tool

Menu of risk stories

Prompts conversation with Control Tribe

Tailored to context

Integrated

Engagement Health Indicator
Lean Control Tool
Thank you.
Thank you